

For your convenience, and to better serve all of our tenants, we offer access to your account information 24 hours a day, from any device connected online. You will receive by email your log in information for this system. You can also find a 40 second video here that will show you how easy this new system is: <https://www.buildium.com/how-to-pay-rent-and-fees-online/>

With our online Tenant Portal, you can:

- View your account balance, charges, and payments
- **Pay your rent online, safely and securely cost is similar to email transfers at \$1.50 per transaction**
- Download your lease agreement and other important documents

This system will allow you to be in complete control of setting up to send in your rent every month and can be set up for automatic payment or you can be done manually every month. Please ensure you set up this service for your next months rent payment to prevent late rent resulting in late fees.

Lastly this system is similar to email money transfers in that there is a small transaction fee of \$1.50 that is automatically added to each transaction.

We are happy to welcome you as a new tenant of Better Homes and Gardens Real Estate Approved Properties and hope this system will help enhance your experience with us.

Sincerely,



Jackie Pfau
Property Manager
Better Homes and Gardens Real Estate